



ConnectSmart<sup>®</sup>  
Host

## Smarter Guest Management.

ConnectSmart<sup>®</sup> Host is a front-of-house solution that helps manage reservations, waitlists, off-premise orders, tables, and serving staff. Plus, it gives you real-time trends and analytics.



- ✓ Seat Guests and Turn Tables Faster
- ✓ Flexible APIs for a Simplified Tech Stack
- ✓ Manage Off-Premise Orders
- ✓ 2-Way SMS Messaging for Guest Notifications
- ✓ Waitlist and Reservation Management
- ✓ Easy for Staff to Navigate and Control

### PUT GUESTS IN CONTROL

Technology that allows guests to book a reservation, get on the waitlist, order ahead, and stay updated on their order status with two-way SMS texting.

### IMPROVE OVERALL GUEST EXPERIENCE

ConnectSmart<sup>®</sup> Host gives you insight into guest seating, capacities, and more. Access restaurant analytics to make faster, smarter operational decisions. Quote your guests accurate wait times, using actual kitchen data to give them to-the-minute updates on their orders.

### INTEGRATE WITH YOUR RESERVATION PLATFORM

ConnectSmart<sup>®</sup> Host supports reservations from multiple platforms: directly from the reservation book, the ConnectSmart<sup>®</sup> Host portal or app, or even through third-party applications, like Waitlist and Reserve with Google and OpenTable.

### COORDINATE YOUR RESTAURANT'S WORKFLOW

ConnectSmart<sup>®</sup> Host is just one of the products in a full suite that can streamline your restaurant and make you more profitable. Information flows both ways, so you can keep the kitchen aware of what's happening with insights from the front-of-house.



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